

to other products not recommended for interconnection by the manufacturer. Failures caused by power surges are not excluded.

c) Cosmetics, trim, rust, noise or performance of the product not resulting from a breakage, warping or buckling of cabinets or enclosures and the failure or condition of any part(s) that does not prevent the operating of the unit. Failure of the unit to operate as a result of rust, rusting of the tub and wash basket on washers, the drum on dryers and the racks on dishwashers are not excluded under this Plan.

d) Nothing herein shall obligate GSPP to repair or replace parts normally designed to be replaced periodically by the Plan owner during the life of the product.

e) Repair, replacement, or cleaning of light bulbs, lamps, fuses, filters, batteries, cables, shelving, drawers, glass, after market ice makers, or any add-on devices or peripherals.

f) This plan covers equipment purchased for home or personal use.

g) Coin operated products.

h) Repairs unauthorized by GSPP or repair done by an unauthorized repair centre.

i) Consequential damages, loss of use or delay resulting from the failure of the product or from GSPP's inability or delay to make the necessary repairs.

j) Repairs, replacements and/or labour costs on items and/or parts that are covered by a manufacturer's warranty, insurance policy or made necessary following a manufacturer's recall, or factory bulletins.

k) Glass cleaning.

l) "No fault found" diagnosis.

m) In the event that a failure occurs in a covered product which is part of a pair or set, the liability of this Plan is limited to the repair, replacement or credit of the individual product which has experienced the failure.

n) Installation and delivery costs of a replacement unit.

o) Costs related to the removal or re-installation of a product that is not easily accessible to the technician.

3. WHAT TO DO IF COVERED PRODUCT REQUIRES SERVICE: Call the Customer Service phone number printed below. Unauthorized repairs may void this agreement. If repairs are denied under the Terms and Conditions of this Plan, the Plan holder will be responsible for all costs that are incurred.

4. RENEWAL: This service Plan may be renewable. If applicable the Plan price quoted will reflect the age of the product and the current service costs at the time of the renewal. The Plan owner agrees to allow GSPP to provide their name and address to a third party for the purpose of offering to renew or extend the Plan.

5. TRANSFERABLE: This Plan is transferable from owner to owner without charge by phoning 1-866-521-1622.

6. ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties and no representation, promise or condition not contained herein shall modify these terms.

7. Underwritten by an Insurance company licensed in Canada.

8. GSPP not available on Miele product.

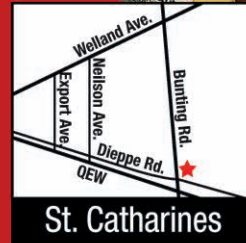
IF NO FAULT IS FOUND OR IF REPAIRS ARE DENIED BY GSPP DUE TO AN UNWARRANTABLE ITEM, THE PLAN OWNER IS RESPONSIBLE FOR ALL COSTS INCURRED.

** The value of the credit cannot exceed 25% of the product regular sale price. The In-Store credit is the sole responsibility of Goemans Appliances and is not covered by the insurer of this plan.

CUSTOMER SERVICE: 1-866-521-1622



Stoney Creek
903 Queenston Rd.
Phone: 905-664-2035



St. Catharines
166 Bunting Rd.
Phone: 905-688-3000



Mississauga
3050 Vega Blvd
Phone: 905-820-2600



Kitchener
4585 King Street East
Phone: 519-650-4255



London
1040 Wharncliffe Rd. S.
Phone: 519-685-0800



Burlington
1510 North Service Rd.
Phone: 905-335-5100



4 Year Extended Warranty Coverage

*For Pennies a Day
Wave Your Repair
Bills Away!*

**For Direct Customer Service
1-866-521-1622**



YOUR COVERAGE INCLUDES

- 100% in-store credit if plan is unused**
- Preventive Maintenance Inspection*
- Food Spoilage Protection*
- No Hidden Costs or Deductibles*
- No Lemon Policy*
- Underwritten by an Insurance Company*
- Product Failure due to Rust*
- Protection against Power Surges*
- Parts and Labour Coverage*
- Repairs to Manufacturer's Specifications*
- Transferable from owner to owner*
- Renewable Service Plan*

*See Terms and Conditions for details



Coverage Beyond The Original Manufacturer's Limited Warranty

You would never expect your recently purchased products to break down. You certainly wouldn't want to pay a significant amount of money to bring them back to good operating condition. After all, a new product from a well-known brand should bring you peace of mind for many years.

However, Manufacturer's do not offer lifetime warranties. Most of them offer basic protection for up to 12 months when you purchase a new product. After that, you will be responsible for all parts and labour costs should one of your products break down.

Avoid Expensive Repair Bills

After many years of experience we know it is impossible for even the best technician to predict when one of your products will break down. Should you require service on one of your products it will cost you more than \$100 an hour for a professional factory trained technician with the appropriate equipment for troubleshooting and repairing today's products. This does not even include the cost of replacement parts.

No Lemon Policy

If your product requires repair three times for the same part the GSPP will replace the product.

100% In-Store Credit**

If there are no claims against your GSPP warranty plan within the term, you are entitled to receive equal credit of the warranty plan value towards the purchase of any new major appliance on a one-for-one basis within six months from the date of expiry.

TERMS AND CONDITIONS

GSPP – Gold - Appliances

Goemans Service Protection Plan (GSPP) agrees with the owner of this Plan to repair, replace or refund at GSPP's option, the unit or any part(s) of the unit should it become inoperable due to a defect in material or workmanship during the period specified. Such defects will be repaired without charge for parts or labour to the Plan owner. The Plan owner is entitled to one Maintenance Inspection of the covered product during the life of this Plan. GSPP also agrees to reimburse to a maximum of \$125.00 per covered failure with a maximum duration of the Plan of \$250.00 for the freezer section of a refrigerator. For a stand alone freezer the maximum refundable amount per covered failure is \$250.00 with a maximum of the duration of the Plan of \$500.00. In order to receive an indemnity for food spoilage, the certificate holder will have to provide the invoices for the food bought in replacement of the spoiled food. The maximum liability of this Plan will not exceed the purchase price of the original equipment. Technological advances or market changes may result in a replacement product with comparably featured but with a lower selling price than the original product. Once a product has been replaced, GSPP's total obligations under this Plan will have been fulfilled and the Plan will become void. This Plan is between GSPP and the Plan owner.

1. WHAT IS COVERED:

In consideration of payment of the Service Plan price, GSPP will furnish labour and/or replacement parts or pay for same, as is necessary to maintain the product specified in this Plan in operating condition during the term of this Plan, such service must be necessitated by product failure during normal usage. GSPP will also cover ceramic cook tops (hotplates) in case of thermal breakage as identified by an authorized technician. It shall be at the sole option of GSPP whether parts will be replaced or repaired. Parts may be replaced with refurbished parts of like kind and quality.

The term of this Service Plan shall commence upon the expiration of the manufacturer's combined parts and labour warranty period. To be eligible for coverage under this Plan, the protected product must be purchased "new" and be covered by an original manufacturer's repair warranty of at least 30 days.

Service will be provided under this Plan at an authorized GSPP Service Centre or at an authorized Service Centre designated by GSPP. All products to be serviced must be delivered to the Service Centre and picked up from the Service Centre designated. Products covered by an In-Home manufacturer's warranty shall receive In-Home service under this Plan however; In-Home service will be made available only in areas where the manufacturer offers In-Home service when a defect occurs.

If In-Home service is not available from the manufacturer in the area where the certificate holder resides, the certificate holder is responsible for transporting the covered product to the nearest authorized repair centre. Service will be provided during normal business hours. Where available, service will be provided on request during evenings or on weekends. In the event that the Plan owner requires In-Home Service and the Plan owner fails to keep an In-Home Service appointment, the Plan owner will be responsible for paying the cost of the service call based on the prevailing rate within the industry. You must provide a safe, non-threatening environment as determined by our technician in order to receive On-Site service and the product that requires a repair must be easily accessible to the technician.

The total combined coverage period of this Plan and the original manufacturer's warranty shall not exceed 6 years.

No Lemon Policy - Under this Plan, if GSPP repairs the covered product on 2 separate occasions as a result of the same part, then the GSPP will replace the product with a comparable current model with like features after verification of the third failure for the same part.

GSPP cannot be held responsible should the original manufacturer cease operations and/or parts become unavailable. In this case or any other instances where replacement has been judged necessary GSPP's sole liability will be to make available a comparable feature product of current production or offer a credit redeemable at the dealer that sold the original product and according to the limit of this contract.

2. EXCLUSIONS:

The following are specifically excluded from coverage under the terms of this Plan:

a) Loss or damage resulting from the failure to perform manufacturer's recommended maintenance is not covered by this Plan. The Plan owner shall use the product in accordance with the recommendations of the Owner's Manual to maintain the product in operating condition. Items and/or parts that remain subject to manufacturer's warranty are not covered by this Plan.

b) This Plan applies only to the operation of the specified product under conditions for which it was designed. It does not cover loss or damage resulting from external causes such as, but not limited to, defective or inadequate wiring, outages as a result of public utility company action or inaction, fire, water, windstorm, hail, lightning, earthquake, theft, misuse or abuse, or connection